Support to users
Consultancy and technical support packages

To support users in making decisions on how to best exploit the Food Security TEP Platform Services, the operations team provides consultancy on a number of topics including but not limited to: Choice of processing services and platform subscriptions, algorithm and dataset onboarding strategy, as well as business models for EO service providers in the field of agriculture and aquaculture.

Furthermore, for technical tasks related to e.g. manual onboarding of datasets and algorithms, optimizing a user's processing services or outlining complex processing workflows, our technical team provides support services on a daily or hourly basis.

More information and public pricelist included here: https://foodsecurity-tep.net/service-pricing

Training support
Food Security TEP Webinar and Training packages

The Food Security TEP team aims at regularly giving webinars for different user groups. Yet, if users are interested in receiving specific information or training on the exploitation of the Food Security TEP, we offer dedicated webinars aimed at three types of platform users. These webinars can be scheduled according to a user's needs and may be held as either closed sessions or public events.

We offer three different Webinars (1h) that include some time for Q&A focused on
(a) General Platform Users
(b) Code/Service Developers
(c) Data/Service Providers.

Webinars may be extended with practical demonstration sessions. The core of our training offers are the contents also available as webinars, but enriched with dedicated practical hands-on sessions, longer time slots for Q&A and prepaid subscriptions for the training participants. Medium or Large Training packages can be customized to the respective audience and include hands-on training for code/service development on the Food Security TEP
- (On-site) Training Small (up to 12 students, max 3 hrs) Webinars (a) and (b) or (c) plus a demo of platform capabilities
- (On-site) Training Medium (up to 15 students, max 6 hrs) All relevant webinars plus one platform demonstration and one hands-on code deployment session
- (On-site) Training Large (up to 30 students, max 8 hrs on max 2 days) All relevant webinars plus separate/split hands-on sessions (platform capabilities & code deployment) including tailored examples and guidance for a specific type of application

Public pricelist and more information soon to be found here: https://foodsecurity-tep.net/support-offer