

## **Ellip Support Services**

The User Support Services packs are targeted to all types of users of the Platform. They range from the support provided to the users in accessing the platform functions, in using Data Processing Services and the tools for interpretation of the generated results, up to the support for developers in the integration of their algorithms into the Cloud environment.

The support is provided through documentation (i.e. tutorials, forum, knowledge base) and a dedicated support team that is reachable via the Platform helpdesk instance, email or via specific hands-on training sessions.

## **About Ellip**

Ellip is designed for application developers, data analysts and information product specialists who need to take the best out of large Earth Observation (EO) data collections, as part of compute intensive applications. Interoperability protocols can be embedded in these applications, thanks to the application integration frameworks delivered to the Ellip developers through the PaaS. Overall, Ellip provides you with a set of Cloud Computing solutions to integrate, test, validate, package, deploy and monitor EO data processing applications.