

Forestry TEP Platform - Support services

Forestry TEP User Training

We offer user training services to support the efficient use of the platform. Trainings can be arranged as online webinars or on-site events and tailored by the needs of the participants. Basic frameworks for training are Introductory and Advanced Trainings. Introductory Training covers e.g. accessing the platform, navigating the user interface, locating EO data, using the processing services and tools, managing the data and collaborating on the platform. With Advanced Training, the participants learn the developer features that enable creation and publishing of processing services.

The service is provided on request, with applicable pricing based on the scope of the activity.

Forestry TEP Exploitation Support

We offer close assistance in effective use of Forestry TEP in support of the user's specific task. In addition to tutorials and documentation, we provide direct consultancy support in locating and understanding the best applicable processing services, tools and data, in using the platform features such as sharing and development, and generally in taking the best use of the platform capabilities to reach the user's goals.

The service is provided on request, with applicable pricing based on the scope of the activity.

Forestry TEP Feasibility Analysis

To support the maturity assessment of the user's new processing service for publishing on the platform, feasibility analysis is required for service onboarding. We analyse the service from multiple viewpoints in terms of its operational readiness. The outcome of the analysis includes specification of the steps required for successful service onboarding. A recommended follow-up service is the Forestry TEP Onboarding Support, to assist in integration of user's service on the platform.

This service is offered with the fixed price of 5.000 EUR.

Forestry TEP Onboarding Support

Onboarding support is recommended as a follow-up to the Forestry TEP Feasibility Analysis, to support the service finalization and onboarding. Onboarding support includes user-centric training and direct consultancy to the service developer, towards establishing the user's method on the platform and optionally making it available to other users.

The service is provided on request, with applicable pricing based on the scope of the activity.