

GEP Support Services

The User Support Services packs are targeted to all types of users of the Platform. They range from the support provided to the users in accessing the platform functions, in using Data Processing Services and the tools for interpretation of the generated results, up to the support for developers in the integration of their algorithms into the Cloud environment.

The support is provided through documentation (i.e. tutorials, forum, knowledge base) and a dedicated support team that is reachable via the Platform helpdesk instance, email or via specific hands-on training sessions.

About GEP

The Geohazards Exploitation Platform aims to support the exploitation of satellite Earth Observations for geohazards with primary focus on mapping hazard prone land surfaces and monitoring terrain deformation. GEP provides data processing services and support for the community to integrate their own algorithms on the platform.